

VMware

Clipboard Copy and Paste does not work in vSphere Client 4.1 and later

Symptoms

- Cannot copy and paste from the virtual machine remote console to the system in which the vSphere client is installed
- The Copy and Paste options are disabled

Cause

Starting with vSphere 4.1, the Copy and Paste options are, by default, disabled due to security concerns.

Resolution

To be able to copy and paste between the guest operating system and the remote console, you must enable the Copy and Paste options using the vSphere Client. Alternatively, you can use RDP (Remote Desktop Protocol) to connect to the Windows virtual machines.

To enable this option for a specific virtual machine:

Note: VMware Tools must be installed for Copy and Paste to work.

1. Log in to a vCenter Server system using the vSphere Client and power off the virtual machine.
2. Select the virtual machine and click the **Summary** tab.
3. Click **Edit Settings**.
4. Navigate to **Options > Advanced > General** and click **Configuration Parameters**.
5. Click **Add Row**.
6. Type these values in the Name and Value columns:

Name Value

- isolation.tools.copy.disable false
- isolation.tools.paste.disable false

Note: These options override any settings made in the VMware Tools control panel of the guest operating system.

7. Click **OK** to close the Configuration Parameters dialog, and click **OK** again to

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- close the Virtual Machine Properties dialog.
8. Power on the virtual machine.

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